

Service Excellence

February, 2016

Chelsea, Clarissa, Connie, Heidi, and Lisa

Congratulations in achieving the distinguished

Service Excellence designation!

With sincere appreciation for your commitment to providing *unsurpassed customer service!*



Service Excellence

Mission Statement

The guiding mission of C&G Savings Bank is to fulfill the banking needs of the communities it serves by providing valued products and *unsurpassed service*.

We are committed to constantly strive to improve upon these products and services in order to *exceed* our customers' expectations.

Introducing . . .

Service Excellence

. . . our gold star and gold standard program created in recognition of our team members who consistently demonstrate *unsurpassed customer service!*

C&G Savings Bank's *Service Excellence*

Est. October 1, 2014