

# Service Excellence

July, 2015

Congratulations Bonnie, Dawn, Karen, and Sue R in achieving the distinguished

*Service Excellence* designation!

With sincere appreciation for your commitment  
to providing *unsurpassed customer service!*



## Service Excellence

### Mission Statement

The guiding mission of C&G Savings Bank is to fulfill the banking needs of the communities it serves by providing valued products and *unsurpassed service*.

We are committed to constantly strive to improve upon these products and services in order to *exceed* our customers' expectations.

Introducing . . .

### *Service Excellence*

. . . our gold star and gold standard program  
created in recognition of our team members who consistently demonstrate  
*unsurpassed customer service!*

C&G Savings Bank's *Service Excellence*

Est. October 1, 2014

