

Service Excellence

July, 2018

Congratulations Amanda, Amy L., Erica, Gina and Terri for achieving the distinguished *Service Excellence* designation!

With sincere appreciation for your commitment to providing *unsurpassed customer service!*



Service Excellence

Mission Statement

The guiding mission of PennCrest BANK is to fulfill the banking needs of the communities it serves by providing valued products and ***unsurpassed service***. We are committed to constantly strive to improve upon these products and services in order to exceed our customers' expectations.

Introducing...

Service Excellence

...our gold star and gold standard program created in recognition of our team members who consistently demonstrate ***unsurpassed customer service!***

