

# *Service Excellence*

November, 2015

Congratulations Amy, Deb, and Jennifer in achieving the distinguished

*Service Excellence* designation!

With sincere appreciation for your commitment  
to providing *unsurpassed customer service*!



C&G Savings Bank's *Service Excellence*

Est. October 1, 2014



## *Service Excellence*

### Mission Statement

The guiding mission of C&G Savings Bank is to fulfill the banking needs of the communities it serves by providing valued products and ***unsurpassed service***.

We are committed to constantly strive to improve upon these products and services in order to ***exceed*** our customers' expectations.

*Introducing . . .*

### *Service Excellence*

. . . our gold star and gold standard program  
created in recognition of our team members who consistently demonstrate  
***unsurpassed customer service!***

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